



Bank Alfalah  
The Way Forward

# Bank Alfalah Limited x EEZEPC SBS Promotion



Updated: 14 Feb. 2024

This promotion is not valid for corporate credit card

## Bank Alfalah Limited x EEZEPC

### Website/Products Details

<https://eezepec.com/>

### Promotion Period

Starts from 14-Feb-2024

Validity till further confirmation

### Details

- Processing Fee Applicable as Bank Schedule of charges
- **0% Mark-Up for 3, 6,9 & 12 months** installment plans
- Customers can receive their products at their doorstep.
- [Shipping and other service Charges may apply as mentioned on the website](#)

### SBS Steps

Step 1: Visit online store and select product of your choice (Minimum shopping to avail SBS Plan is PKR 10,000/=).

Step 2: Proceed to checkout, select "installment" as payment method and opt for 3, 6,9 & 12 months installment plan at 0% markup.

Step 3: Receive selected product at doorstep. (Standard Delivery as mentioned on website)

Note: [This promotion is not valid for Amex & Corporate Credit cardholders.](#)

# **Steps to Avail SBS Plans**

## **Step - 1**

Visit webiste

<https://eezepc.com/>

## **Step - 2**

Select the product of your choice

## **Step - 3**

Click on the Buy Now Pay Later

## **Step - 4**

View the Installment Option

## **Step - 5**

Review the order detail

## **Step - 6**

- Select Buy Now Pay Later
- Select Bank Alfalah Limited
- Choose the Tenure
- Enter Required Details
- OTP Validation
- Place your Order

For details visit: <https://eezepc.com/buy-now-pay-later-bank-alfalah/>

# **Terms & Conditions:**

- Following are the Terms & Conditions applicable on EMI plan and are to be read along with the Credit Card terms and conditions:
- Minimum purchase amount for each transaction (should include only one product) should be PKR 10,000 to book an Easy Monthly Instalment.
- Only customers opting for Installment/Buy Now Pay Later on checkout page are only eligible for this promotion.
- Service charges or other charges which are being charged by the online partner are mentioned for availing instalments
- SBS processing fee is applicable as Bank Schedule of Charges

## **Cont...**

- SBS Plan will be processed in 3 working days.
- Purchase to be made at least 3 working days before the next credit card statement is generated to ensure that the transaction reflects in that statement. For example, your statement date is March 24, 2021, then the purchase should be made before March 21, 2021
- If you make a purchase immediately after the statement date then the transaction will reflect in the next month's statement.
- Bank Alfalah Limited shall not, in any way, be held responsible for the quality, purpose, fitness of or merchantability of the SBS product delivered by the merchant.
- In case of order cancellations by online retailer, the instalment plan will be cancelled and no pre-payment charges will apply.

# **Add to Cart Conditions**

- The cart's product value should be at least 10,000 PKR.
- Only one EMI product may be added to the cart
- The most recent EMI product added to the Cart takes precedence over previously added products (EMI and Non-EMI)

# **What if the order is canceled?**

- In case of Cancellation of any EMI Product by the merchant, the authorized amount will be released by the bank. (Void Cases)
- The customer will have the option to cancel the EMI plan within 24 hours after selecting it. If not done, these will not be canceled
- In case of order cancellations by online retailer, the instalment plan will be cancelled and no pre-payment charges will apply.
- In case of order cancellations, it is customer's responsibility to call online retailer and cancel the instalment plan.
- Bank Alfalah and EEZEPC have the right to cancel this promotion any time without any intimation.

# **Return & Refund**

- The customer will have the option to cancel the EMI plan within 24 hours after selecting it.
- In case the customer's order has to be canceled, due to OOS, wrong product delivered, damaged
- Product delivered, and there is no replacement available, the customer will have the same window of 14 days that is already existing. In this case, the order for the EMI will be canceled, and the same day the bank will be informed. EEZEPC will reverse the payment, and the customer will receive its paid payment.
- Bank will reverse the installment plan and No Cancellation fee will be charged.
- The exchange request should be made within 3 days of receipt of the delivery package.



# How to return?

- If the product complies with all the conditions for return, kindly contact the customer care with photographic evidence within 3 days of receiving the parcel. The second thing you need to do is make sure you do not lose any packaging material that comes with it and ensure that all items in the box are intact. After doing this, the steps are as follows:
  - Fill the return form.
  - Call us to coordinate for drop off details.
  - Hand over the product to us.
  - We'll do the necessary quality check and then proceed with the return.
  - It is important to print out and paste the return label on your return parcel to avoid any inconvenience/delay in process of your return.