

LoungeBuddy-Lounge Access Facilitation for American Express Card holders

Introduction

LoungeBuddy is an American Express Company acquired in 2019. It enables customers to discover, book and access more than 360 lounges in 58 countries. Whether you want to relax or be productive, LoungeBuddy provides American Express Card holders the opportunity to escape the airport hustle through its network of international lounges and their facilities. This facility is exclusively for American Express Card holders and all payments are to be made through the specified card type only, no separate registration is required.

Facilities

In general, lounges are filled with the below complimentary amenities, however, they are subject to T&Cs and availability in each lounge.

- Premium food and snacks
- Fast WiFi
- Abundant power outlets
- Prayer rooms
- Flight monitors
- New papers and magazines,
- Television

Links

Website:

<https://www.loungebuddy.com/>

App:

IOS: <https://apps.apple.com/us/app/loungebuddy-airport-lounges/id674176920>

Android: currently they can only access through website, no app available.

Lounge Access

Enjoy our premium lounge facilities through the following,

1. Browse lounges at your arrival or departure airport on our website or mobile app.
2. Select a lounge and purchase access.
3. Show your confirmation to the front desk staff to gain access.

Details

- Bookings and payments can be done via the LoungeBuddy website or app using the above links.
- The website allows reservations for up to 5 travelers, while the app allows reservations for up to 13 travelers.
- Subject to availability, customers can reserve a lounge in real time or up to 2 months in advance.
- With a lounge access fee starting from USD 25, customers can enjoy all aforementioned facilities across lounges worldwide.
- Upto 24 Hours cancellation prior to the booking entitles the customer to a full refund.
- Entry can be done one hour before or after the booked time. Booking would start upon entry.
- Each lounge has its own policy regarding complimentary access for children. If complimentary access is available for children under a certain age, this information will be provided on the specific lounge page on LoungeBuddy's website.

Note: Participating lounges and facilities are subject to change anytime as per American Express policy. All Conditions of use shall apply.