



We have upgraded to a new and improved Internet Banking System

As part of our commitment to remain on the cutting edge of banking technology, we are pleased to announce that we have upgraded our Internet Banking Service on 28th July 2019. The new and improved Internet Banking is safer and more secure than our current service. It will also offer a variety of new tools that we weren't able to offer before, like Fund Transfers within Bank Alfalah Accounts.

In view of this upgrade, you will not be able to access our old internet banking system from 28th July 2019 and will have to re-register again into the new internet banking system.

Registration to our new internet banking system is easy, instant and hassle free. You don't need to visit any branch for the registration and can easily complete it on your own, instantly!

Just visit our website www.bankalfalah.com/bd and register yourself using the below easy step by step guidelines:

You will need the following information to register to our new Internet Banking:

- Your Account Number (Branch Code + New Account Number)
- Your Date of Birth
- Your NID or Passport Number (whichever is registered in the bank for your account)
- Access to the mobile number and e-mail address registered with the bank

STEP BY STEP GUIDELINE FOR REGISTRATION

- Step 1: Visit <u>www.bankalfalah.com/bd.</u> Hover to Log On and then click 'Login/Register'
- Step 2: Click 'Register Now'



onditions and check the box if you agree to the terms. Press 'Next' Step 3: Read the



- Step 4: Fill in the relevant details, i.e.
 - **√** Account Number

Note:

Account Number must be your branch code + new account number i.e. XXXX-YYYYYYYYY where X denotes 4-digit branch code and Y denotes new account number allocated for you. For Example: 0701-YYYYYYYYY For information about new account number or for any other queries, please call 16515 | 8191751-8.

✓ **NID or Passport Number** – Whichever is registered with the bank for your account

Note:

NID must be of minimum 12 digits or maximum 18 digits. In case of accounts opened with smart NID card, the number should have 00 in-front of the NID number to make it 12 digits. For information regarding NID or Passport Number registered with us or for any other queries, please call 16515 | 8191751-8.

- \checkmark Date of Birth, Mobile Number (registered with the bank)
- \checkmark Choose your mobile service operator from the drop-down menu
- ✓ Choose your username for internet banking
- ✓ Enter "Captcha"
- \checkmark Select a security question and input its answer
- √ Press 'Submit'

gistering for Bank Alfalah Internet I Account Holders	Banking is a simple, one-step p	rocedure. Enter the details required below, and click 'Submit' to bank online now!
ccount Holders		
NID Passport		
it NID		
Date of Birth (YYYY-MM-DD)		
Mobile Number (xxx-xxxx-xx	xx)	
Select Carrier	٠	
2. Username	Chock Availability	
Username	Check Availability	
Username	Check Availability	

• Step 5: On the next screen, customer's registered email ID will appear. Click on 'Proceed' if the email ID display is valid.



mail Con	irmation	
ou have registered t	e following email address with us:	
00@gmail.com		

An OTAC – One-time activation code will be generated. The first 5 digits/characters will be sent on your registered email address and the last 5 digits/characters will be sent via SMS on your registered mobile number.

• Step 6: Enter the OTAC sent in email and SMS in the separate boxes and press 'Submit'.

A Bank Alfalah				
Registration fo	r Bank Alfalah Intern	et Banking		
Enter Email Code:	Enter SMS Code:			
		Example: a3cdew0xyz		

• Step 7: Create your new password and press 'Confirm'. The password must be alfa numeric with at least 8 characters including uppercase, lowercase and special characters.

	A Bank Alfalah		
Reg	istration for Bank Alfalah Interne	et Banking	
8	New Password		
8	Confirm Password		
Your pa	Confirm		
numeric previous	sword must be comprised or minimum o characters & must contain ; upper & lowercase and special characters. You may not keep your s two passwords as your current password.		

• Step 8: Choose your transaction package and click 'Proceed'.

Limits and Fee Structure	
●IB0	
Limit: BDT 25 <mark>0,000.00 daily</mark>	Pricing: BDT 0.00 + FED
©IB500	
Limit: BDT 500,000.00 daily	Pricing: BDT 500.00 + FED
Select Account for Fee Deduc	tion •

Step 9: You're Done!

Now you can login using your username and password that you have just created.

If you have any difficulties registering yourself into the new internet banking system or you need any information regarding our new internet banking features, please do not hesitate to call our 24/7 phone banking service at 16515 | 8191751-8 or stop by at your nearest branch in your convenience.