

Auto Debit Instructions for Utility Bills

In addition to making one time payment of utility bills by calling 111-225-111, you can get yourself enrolled for automatic payment of all your future monthly utility bills through your Alfalah Credit Card*. Charges for the service are Rs. 25/- per bill. Please tick the relevant utility companies, fill in the required information and drop it in any Bank Alfalah drop box or mail it to Customer Services Department, Bank Alfalah Cards Division, 8-Ali Block, New Garden Town, Lahore-54600. If you want to pay multiple bills for the same company, please fill in multiple forms for the purpose.

Utility Companies	Bill Information
LESCO <input type="checkbox"/> IESCO <input type="checkbox"/> KESC <input type="checkbox"/> GEPCO <input type="checkbox"/> FESCO <input type="checkbox"/> HESCO <input type="checkbox"/> PESCO <input type="checkbox"/> SNGPL <input type="checkbox"/> SSGC <input type="checkbox"/>	Consumer #: _____ Due Date _____ Name _____ Address: _____ _____
PTCL <input type="checkbox"/>	Consumer #: _____ Due Date _____ Name _____ Address: _____ _____

*Subject to availability of credit limit.

Please note that bill payments through Auto Debit instructions from your Alfalah Credit Card would start once you receive letter of confirmation or an SMS in this regard from Bank Alfalah Cards Division.

I hereby agree for registration for above noted service(s) and would abide by all the terms and conditions related to these services. My personal details are:

Name: _____ Card No: _____
 Email: _____ Landline Phone No: _____ Mobile Phone No: _____ NIC No: _____
 Address: _____

Utility Bills Payment from Credit Card Account of Customer

I (the "Customer") am interested to avail the opportunity being offered by Bank Alfalah Limited of paying my various utility bills (as listed in the Schedule attached hereto) through a call at the twenty-four hours Call Center 111 225 111. In respect of the above, I hereby authorize Bank Alfalah Limited (the "Bank"), to deduct and remit to the relevant authority the total amount of the bill as stated in my "Utility Bills" from my credit card account as specified here above, as and when I call the Call Center for the purpose of payment of my utility bills. I understand, acknowledge and agree to pay the nominal fee charged for availing the said service. These instructions shall remain valid and in force till such time as I inform the Bank in writing under my signature that I no longer wish to avail this facility as offered by the Bank. I further undertake to notify Bank of any change in the information given below and/or to inform them immediately about the theft or loss of the credit card. I hereby further agree that I authorize the Bank to act on any instruction, which is identified by any of my personal and/or credit card details available with the Bank, regarding payment of utility bills from my credit card account and this instruction shall be deemed to be correct, irrevocable, valid and binding on me upon receipt by the Bank. The Bank shall not be liable for any loss and damage which the Customer and/or any third party may sustain from the Bank acting on such instruction(s), whether given by the Customer or someone purporting to be the Customer, authorized or unauthorized. The Bank shall effect all instructions received at its absolute discretion and may, without notice and without giving any reason, cancel or refuse to execute any of the Customer's instructions at any time without incurring any liability. I further agree to indemnify and hold the Bank harmless against any loss suffered by the Bank, their customers or a third party or any claim or action brought by a third party arising out of or in connection with any services provided to me pursuant hereto. I agree to abide with all rules and regulations applicable to this service and any other services related to this service that may be provided by the Bank in future. I agree and acknowledge that the Bank under no circumstances shall be held liable if the said service is not available for reasons including but not limited to natural calamities, legal restraints, faults in the telecommunication network or network failure, or any other reason beyond the control of the Bank. The Bank shall not be liable under any circumstances for any damages whatsoever whether such interruption of business or any loss of character or nature whatsoever and whether sustained by the Customer or by any other person. Illegal or improper use of the service shall render the Customer liable for payment of financial charges as decided by the Bank or will result in suspension of the service to the Customer. I agree and acknowledge that I shall be solely responsible for protecting any identifiable personal and/or credit card details given by the Bank for the use of the service. I agree that the Bank may hold and process my personal information on computer or otherwise in connection with the service as well as for analysis, credit scoring and marketing. I agree and acknowledge that the Bank has the absolute discretion to amend or supplement any of the terms and conditions at any time, and such amended terms and conditions will thereupon apply to and be binding on me.

 Basic Cardholder's Signatures

 Date